

TicketExchange is the safest, most secure place to buy and sell Ravens individual tickets.

### **What is the Baltimore Ravens TicketExchange?**

TicketExchange is the safest, most secure place to buy and sell Ravens tickets. Buyers will receive purchased tickets electronically via TicketFast® and can then print his/her ticket(s) from any standard printer with [Adobe Acrobat Reader 4.0](#).

### **How do I buy tickets using the Baltimore Ravens TicketExchange?**

Look for the tickets you want or check back frequently for new postings. Visit [www.nfl.com/ticketexchange](http://www.nfl.com/ticketexchange) and select buy tickets. To purchase tickets:

1. Browse all available tickets for the game you'd like to attend.
2. Select "View Listings" to see all available tickets for that particular game.
3. You may sort your listing by "Price," "Seats" or by the number of "Available Tickets".
4. Select the tickets you would like to purchase and proceed through checkout.

Once purchased, the original ticket barcodes are cancelled and you will be issued new tickets by e-mail via TicketFast®.

### **How do I post tickets for sale using the Baltimore Ravens TicketExchange?**

This service is designed to allow Baltimore Ravens Account Holders the ability to post tickets for sale.

To post tickets:

1. If you are a Ravens PSL Owner, [Access My Ravens Account](#) at [www.baltimoreravens.com/tickets](http://www.baltimoreravens.com/tickets) or got to [www.nfl.com/ticketexchange](http://www.nfl.com/ticketexchange).
2. Log in with your Account ID and Password/Pin.
3. Select the tickets or enter the barcode on your ticket you would like to post and proceed through the posting process.

There is no fee for posting tickets and the process is secure. Simply select the tickets you wish to sell, choose the selling price, identify the expiration date and submit the listing. Postings may be edited at any time and is quick and easy.

If you need assistance, please call 410-261-RAVE (7283).

### **What happens when my tickets are sold?**

Once posted tickets have sold, the amount of the sale price is credited to your personal banking account, minus the 10% seller fee. Enter your information during the posting process. The barcodes on your original tickets are cancelled and new barcodes are issued. The new tickets are then electronically delivered to the buyer via TicketFast® for at-home printing using any standard printer, without the hassle and delay of standard mail delivery.

### **What happens if my tickets do not sell?**

You will be notified via email if your tickets do not sell before your indicated expiration date. Your listing will be automatically removed and your original tickets will still be valid for entry. If you cannot attend the game, you also have the option of emailing your tickets to a friend via [Ticket Forwarding](#) (6 hours prior to game time) or Donate to Charity (must be done at least 7 days prior to the game).

### **How will my tickets be delivered?**

All purchased tickets will be delivered to the buyer electronically via TicketFast®. Tickets will be e-mailed to the buyer as a PDF attachment. The buyer can then print his/her tickets from any standard printer with [Adobe Acrobat Reader 4.0](#).

**What if I do not receive my tickets?**

If after purchasing tickets, you do not receive your ticket(s) via e-mail, or if you cannot view the tickets attached to your purchase confirmation e-mail, please contact TicketMaster at [teamexchange@ticketmaster.com](mailto:teamexchange@ticketmaster.com), or call 866-381-8924.

**Can I return my tickets if I change my mind?**

All ticket sales are final — no returns, refunds or exchanges.

**What happens if the event is rescheduled, postponed or cancelled?**

Please check the Baltimore Ravens website for instructions on the status of your tickets.